

ALL RETURNS AND EXCHANGES MUST BE  
ACCOMPANIED WITH THIS FORM. REQUEST  
WILL NOT BE PROCESSED WITHOUT IT

## **EUROTHREADS RETURN AND EXCHANGE FORM**

THIS FORM MUST BE COMPLETED AND SENT  
BACK WITH YOUR RETURNED ITEM(S).  
FAILURE TO INCLUDE THIS FORM WILL RESULT  
IN YOUR RETURN NOT BEING HANDLED UNTIL  
FURTHER COMMUNICATION IS RECEIVED  
FROM YOU.

Revised February 2019

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**RETURN AND EXCHANGE FORM** RETURN     EXCHANGE**CONTACT INFORMATION**

|  |                       |                              |
|--|-----------------------|------------------------------|
| _____<br>Company Name                  | _____<br>Contact Name | _____<br>Phone               |
| _____<br>Business Address              |                       | _____<br>Primary Email       |
| _____<br>Date Product Received         | _____<br>Thread Type  | _____<br>Bag Quantity        |
| _____<br>Reason for Return or Exchange |                       | _____<br>Additional Comments |

**RETURN AND REFUND POLICY****RETURN & REFUND POLICY TERMS SUBJECT TO CHANGE WITHOUT NOTICE**

Our Returns Policy gives customer 14 days to return or exchange an item bought through an authorized EuroThreads sales representative or via the EuroThreads website. **No refunds or exchanges will be granted after 14 days.** No refunds will be given for trainings. Training thread credits do not have a monetary value as they are to be used for threads orders only.

To be eligible for a refund or exchange, goods must be returned in a “re-saleable” condition. That means returned item(s) must be unopened, unused and in the same condition that you received it. The item must be in the original packaging (Foil bags of threads CAN NOT BE OPENED) and returned with any additional comped products or marketing materials that were originally sent.